

Family Survey Results -Statewide

A web link and unique code was provided to 432 21st CCLC funded Extended Learning Programs in Tennessee during Program Year 2021-2022 for distribution to their students’ families. Surveys were completed by **8,501 respondents** representing **422 unique programs**.

The following percentages reflect responses from families of students enrolled in a 21st CCLC Extended Learning Program. Responses in GREEN reflect positive responses and those that appear in RED reflect more negative perceptions and attitudes.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Since attending this program, my child seems to like school more.	2.7%	1.9%	20.6%	39.6%	35.2%
I feel welcome to visit the program anytime I want.	2.7%	1.8%	10.9%	38.5%	46.1%
Someone is always available to talk with me when I have any questions or concerns about my child’s progress.	2.4%	1.1%	6.4%	37.3%	52.9%
The program provides useful information, materials and resources to me (for example, workshops, newsletters, etc.)	2.7%	3.0%	12.4%	40.5%	41.5%
The program keeps me well informed about the kind of activities that are being offered to students.	2.9%	3.4%	9.8%	39.4%	44.5%
The program keeps me well informed about my child’s progress and needs.	2.9%	4.1%	12.0%	39.0%	41.9%
Program staff help me when I need to talk with teachers or administrators about my child’s needs.	2.4%	1.7%	11.6%	39.1%	45.2%
Program staff treat all families respectfully, regardless of their social, ethnic, religious, or cultural background.	2.3%	0.3%	5.0%	35.3%	57.0%
Overall, I am very satisfied with the quality of services of this program.	2.1%	0.7%	4.6%	33.5%	59.0%

Types of Activities Families Participated in:

Volunteering at Extended Learning Program	6%
Educational Activity for Adults alone	8%
Education Activity for Youth & Adults together	27%
Game Night	17%
Informational Meeting/Parent Conferences	35%
Meal	14%
Movie Night	8%
Party	21%
Sporting/Fitness Event (participating/viewing)	12%
Other	4%
None of the above	30%

Best Time of Day to Attend Family Events:

Before School	5%
Weekdays, during school in the mornings	8%
Weekdays, during school in the afternoons	17%
Weekdays, 3-6 pm	44%
Weekdays, 6-9 pm	42%
Saturday morning	17%
Saturday afternoon	18%
Sunday morning	5%
Sunday afternoon	9%
Sunday evening	6%

Best type of Communication:

Email	53%
Flyers or handouts	33%
Newsletters	19%
Text messages	75%
Other	4%

Other Services or Activities Families would like:

Tutoring	Cooking/Life skills
Family activities	Field trips
Sports	STEM/Computers
Extended/Summer hours	Adult classes
Art/Music/Drama	Transportation

Related Performance Indicators Report

The state of Tennessee Department of Education Extended Learning Programs has identified several Performance Indicators to assess the quality of ELPs in the state operating with 21st CCLC funding. In the following report, for each indicator informed by Family Survey data, you will see TDOE's goal, the outcome of all ELPs in Tennessee, and how your program scored.

Indicator	State Goal	Tennessee Average (including ALL students)	Tennessee Average (including ONLY those with family survey returned)
6.A. At least 90% of all families with children/youth who participated in the program will report that the program offers useful resources and materials such as workshops on homework assistance, parent advocacy, adult education classes, etc.	90%	19.2%	81.9%
6.B. At least 90% of all families with children/youth who participate in the program will report that there is always program staff available to discuss individual student needs.	90%	21.2%	90.2%
6.C. At least 90% of all families with children/youth who participate in the program will report that the program provides an open, welcoming environment for families.	90%	19.9%	84.6%
6.D. At least 80% of all families with children/youth who participate in the program will report overall high level of satisfaction with the quality of provided services.	80%	21.7%	92.5%