

Findings from the 2021-2022 Family Survey

Presented by
The College of Social Work
Office of Research and Public Service



SWORPS

What is the Family Survey?



**19 question survey
completed by family
members of
enrolled students**



**Open from Mid-
February to End
of May**

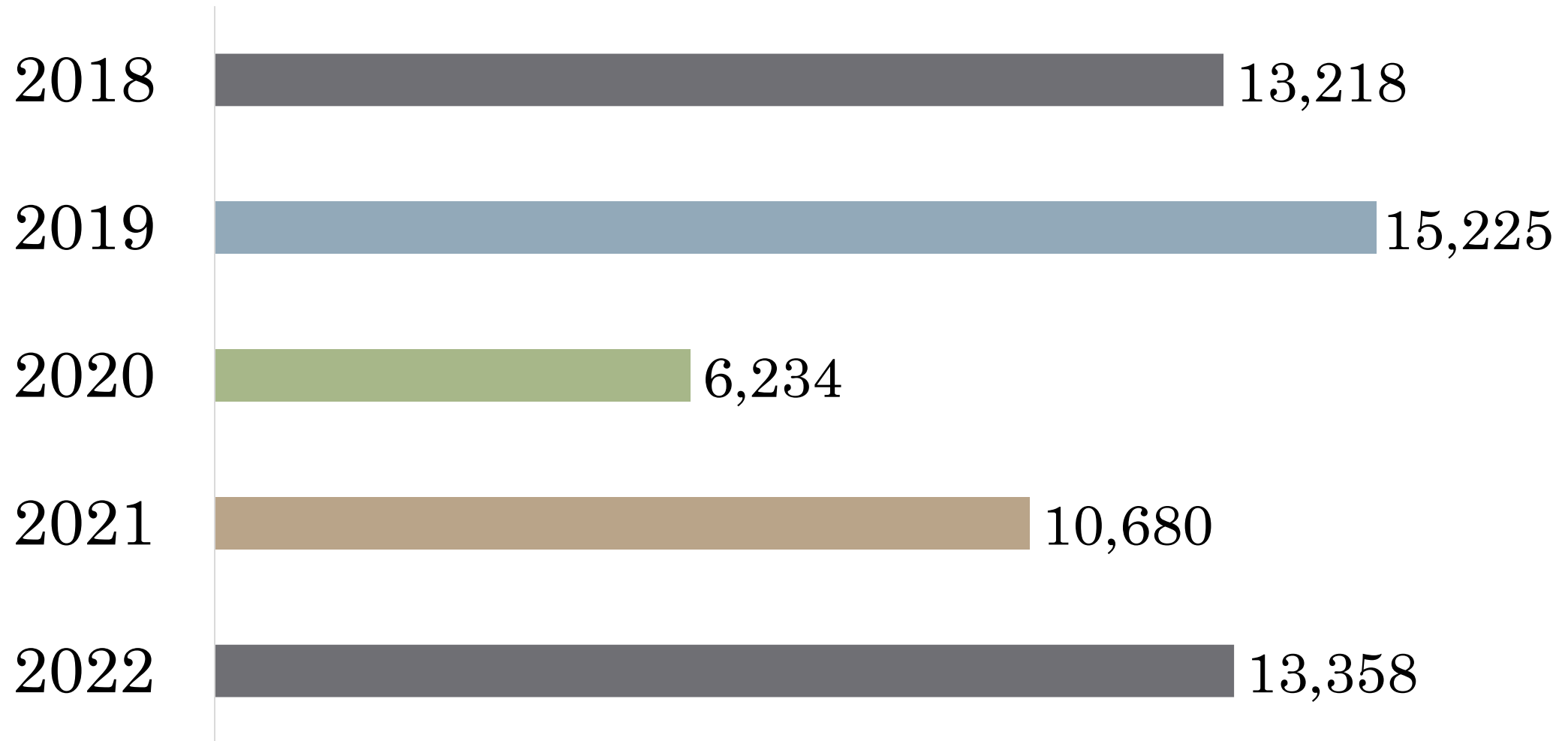


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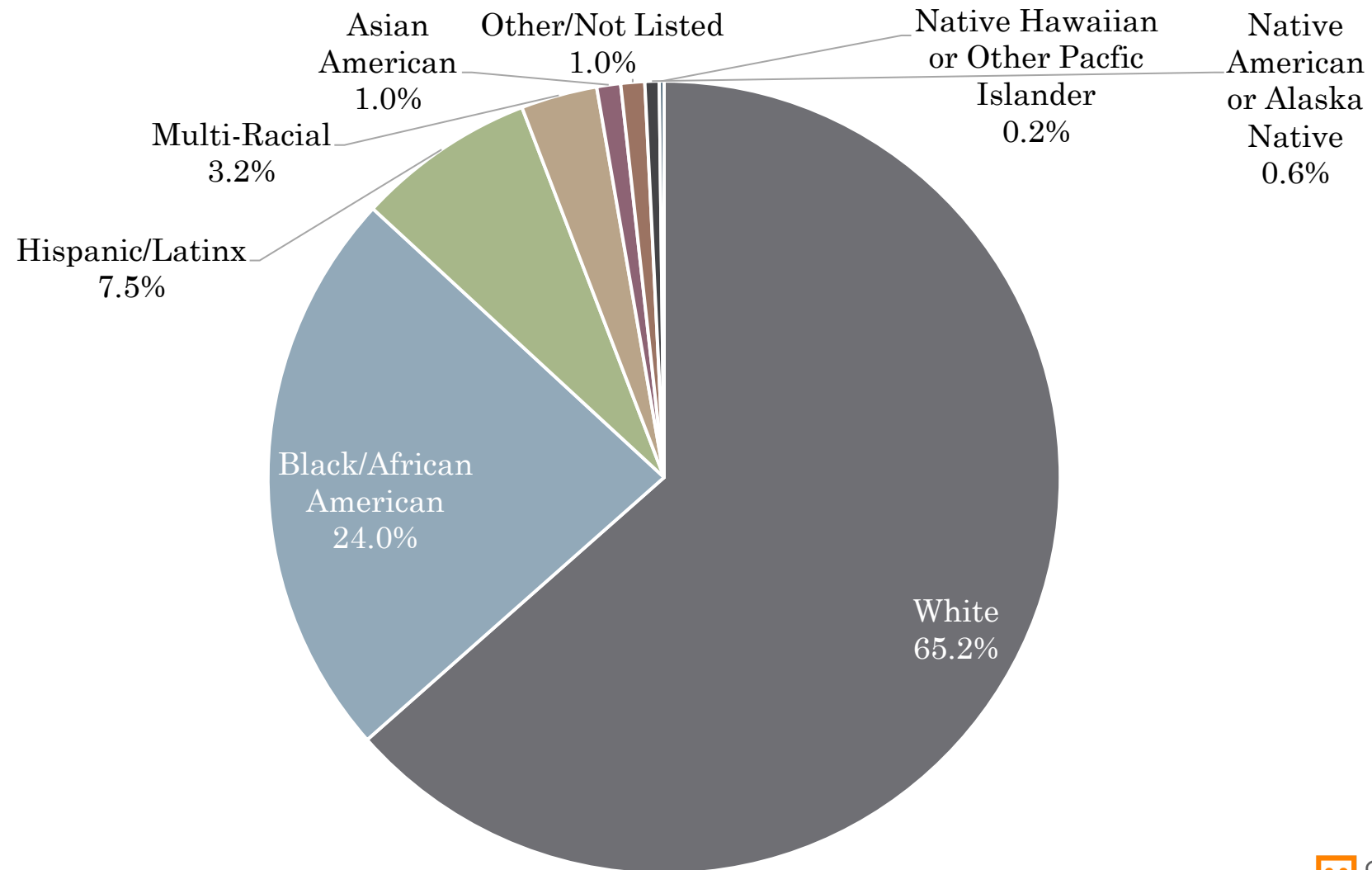
Calculate Performance
Indicators

Inform Continuous
Program Improvement

Family Survey Responses



2021-2022 Findings



Attendance



84.3% had child attending AFTER school

3.2% attending BEFORE

12.5% attending BOTH



86.5% had a child attending an ELP operating on school grounds



Only 10.3% reported their child EVER being on a waitlist

Barriers to Attending

86% reported NO barriers to attending their ELP.



4.4% said HOURS of operation are a barrier

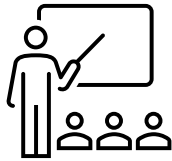


4.4% said TRANSPORTATION HOME is a barrier

Family Activities

66.4% attended an adult or family activity at their ELP.

The most popular activities were:



Parent/Info Meetings (33.9%)

Family Educational Activity (25.5%)

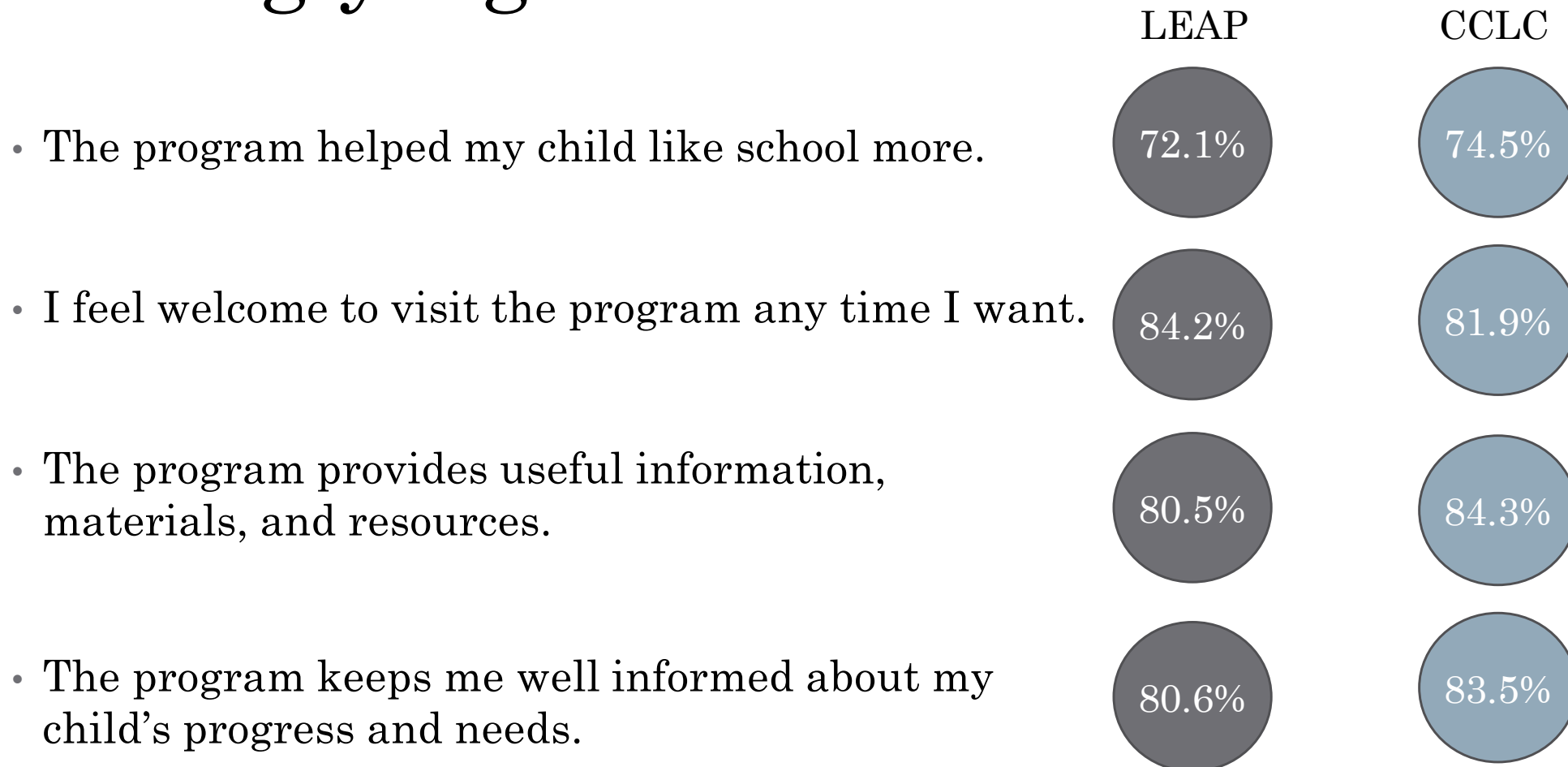


Party (19.5%)

Game Night (15.2%)



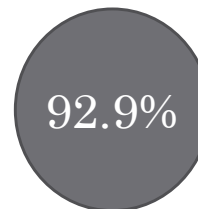
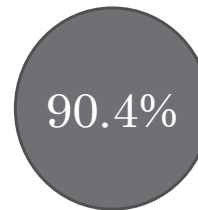
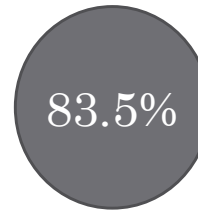
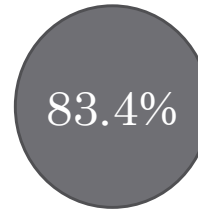
Family Members who Agree or Strongly Agree:



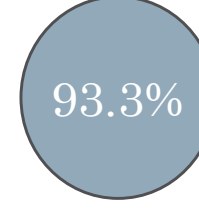
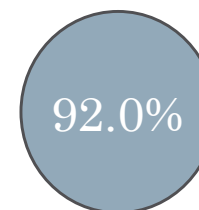
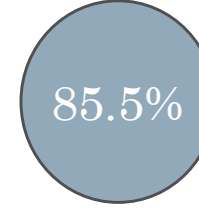
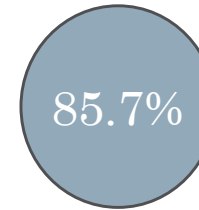
Family Members who Agree or Strongly Agree:

- The program staff help me when I need to talk with teachers or administrators about my child's needs.
- The program keeps me informed about the kind of activities that are being offered.
- Someone is always available to talk when I have questions or concerns about my child's progress.
- Program staff treat all families respectfully, regardless of their social, ethnic, religious, or cultural backgrounds.

LEAP



CCLC

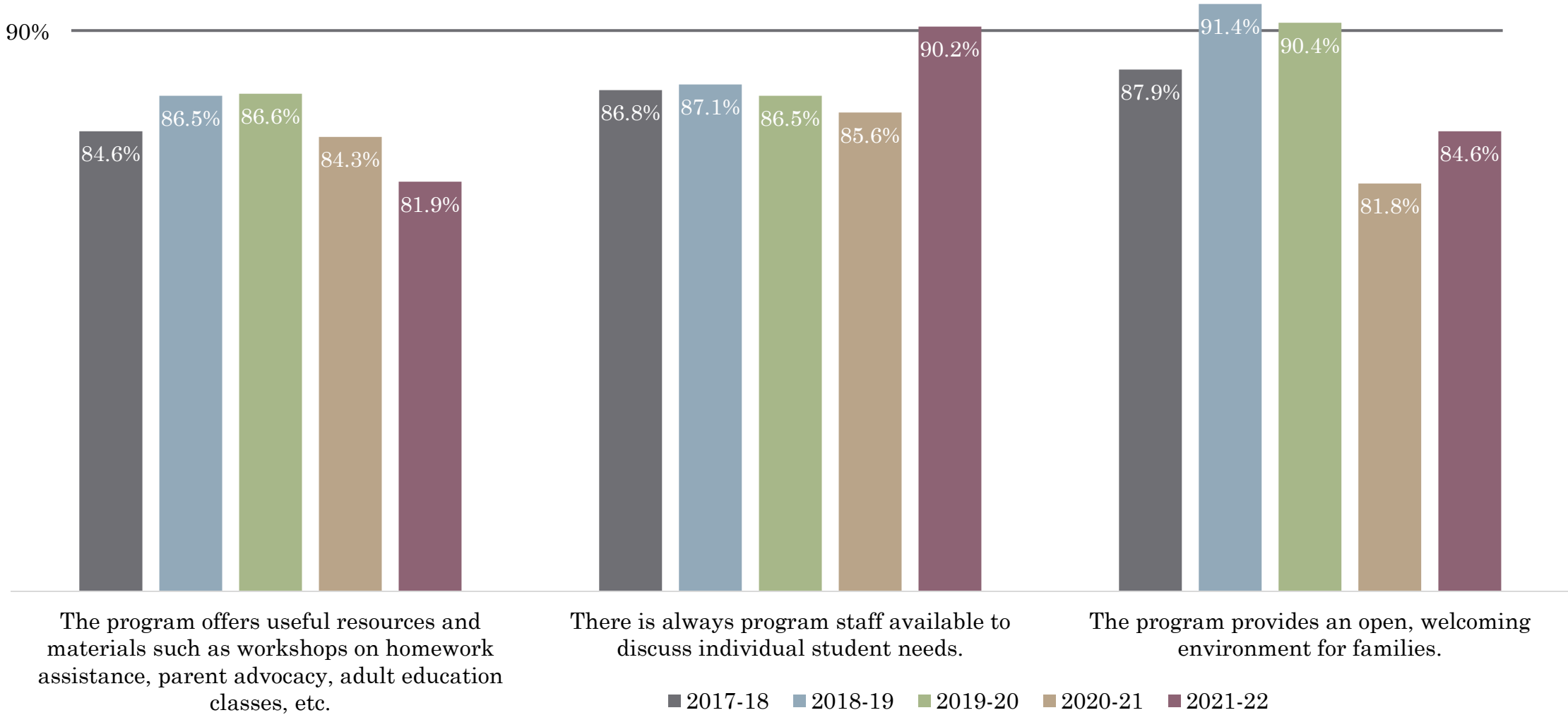


Family Members who Agree or Strongly Agree:

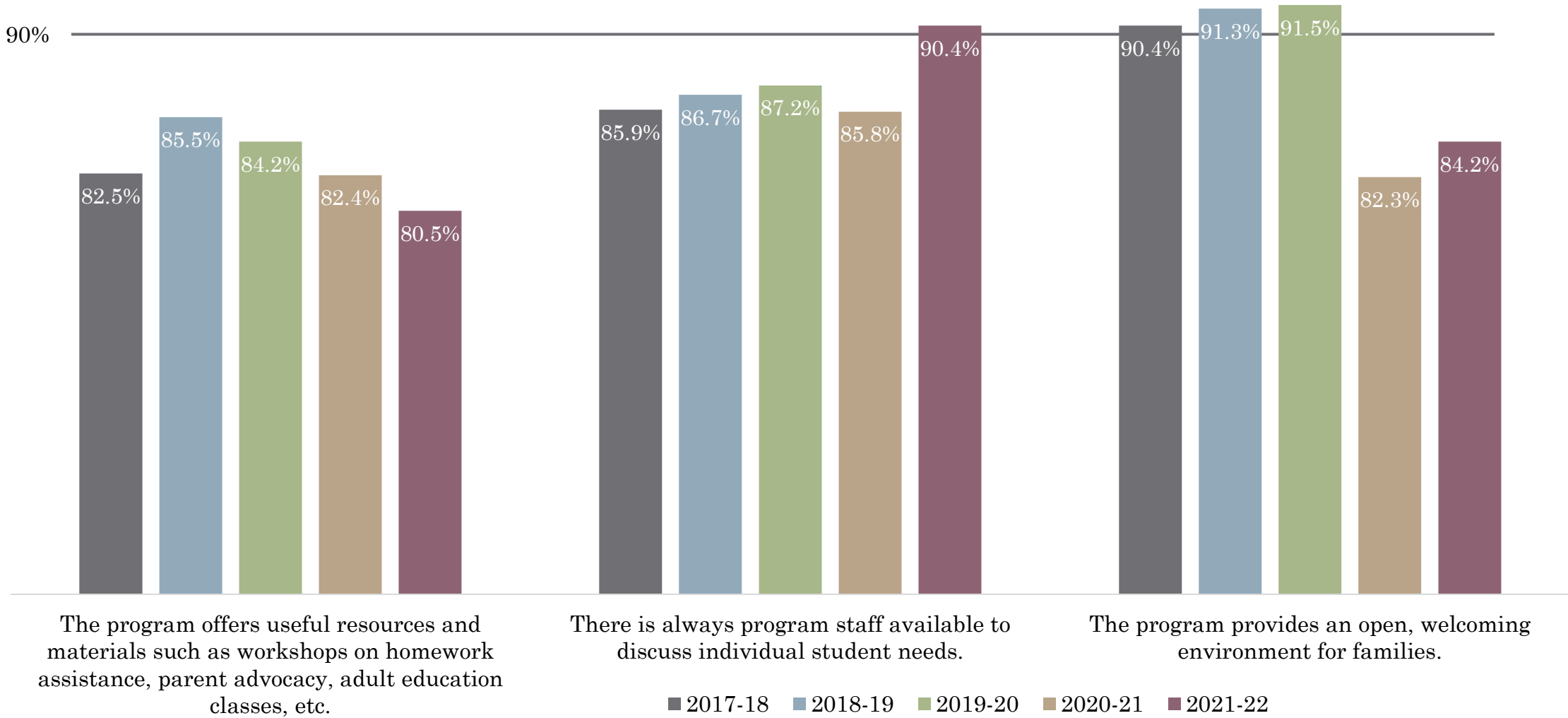
Overall, I am very satisfied with the quality of services of this program.

92.6%

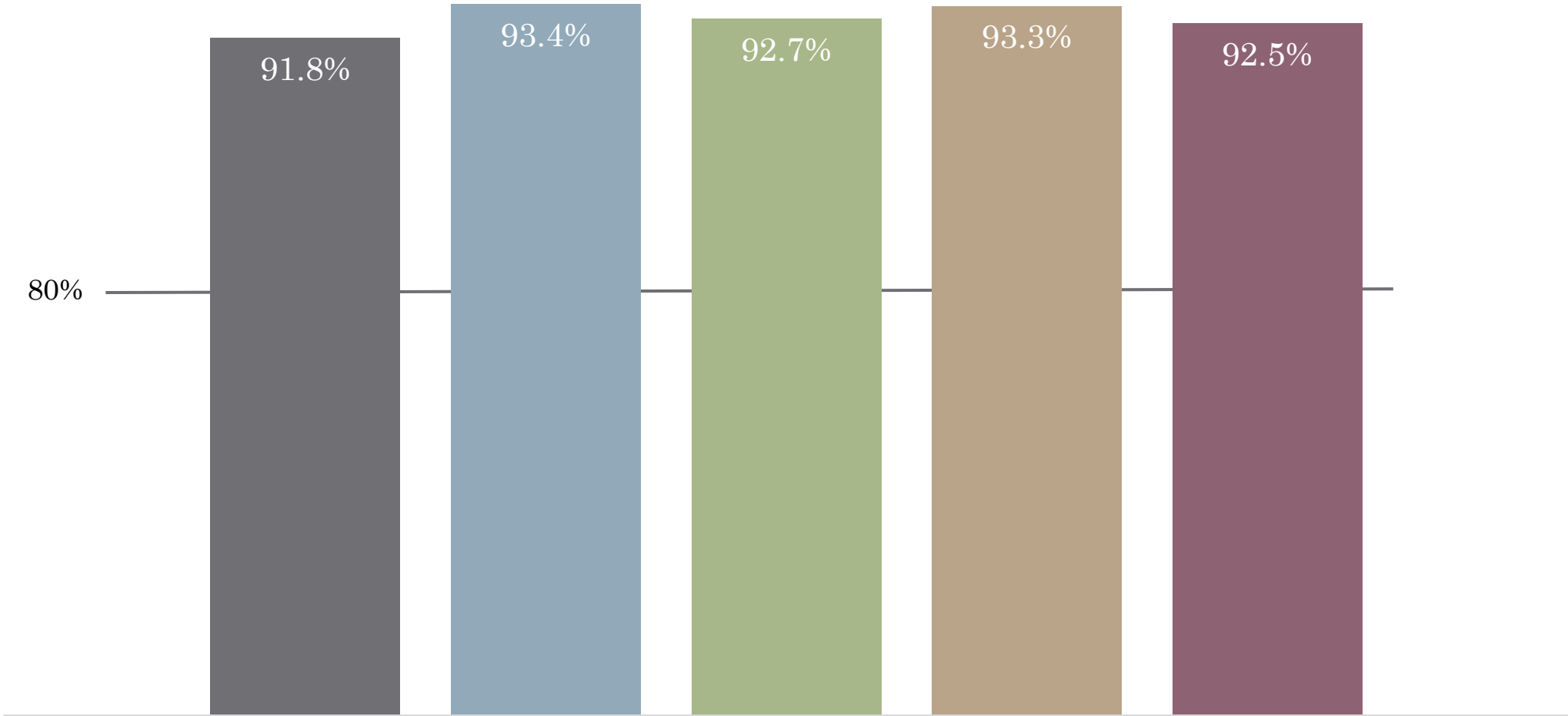
Performance Indicators – 21st CCLC



Performance Indicators – LEAP



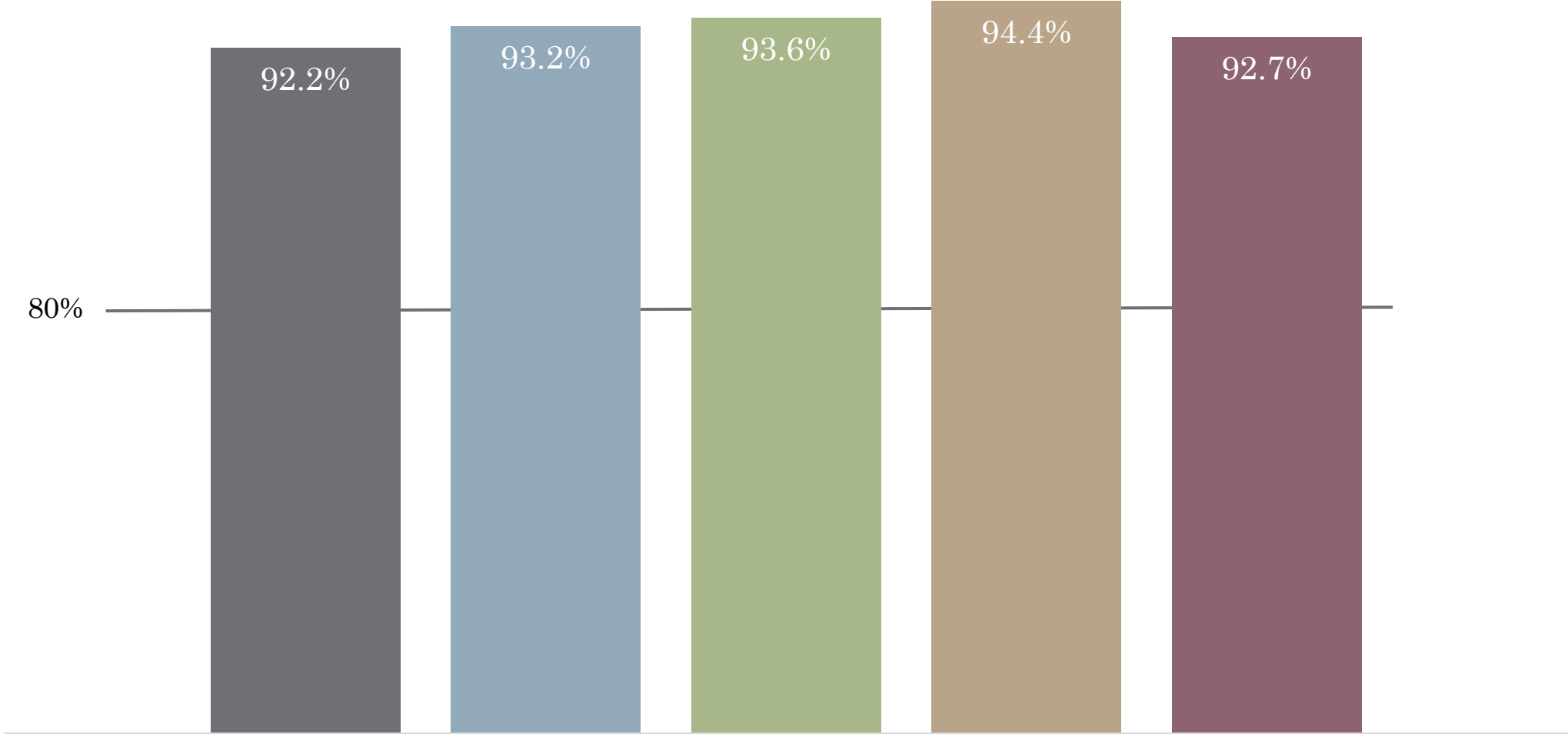
Performance Indicators – 21st CCLC



Overall high level of satisfaction with the quality of provided services.

■ 2017-18 ■ 2018-19 ■ 2019-20 ■ 2020-21 ■ 2021-22

Performance Indicators – LEAP



Overall high level of satisfaction with the quality of provided services.

■ 2017-18 ■ 2018-19 ■ 2019-20 ■ 2020-21 ■ 2021-22

2022-2023 Family Survey



Helpdesk email
with link, site code, QR code
starting Feb 6th



Survey Opens:
Week of February 13th



Survey Closes:
May 31st