

Findings from the 2022-2023 Family Survey

Presented by
The College of Social Work
Office of Research and Public Service



SWORPS

What is the Family Survey?



**19-question survey
completed by family
members of
enrolled students**



**Open from Mid-
February to End
of May**

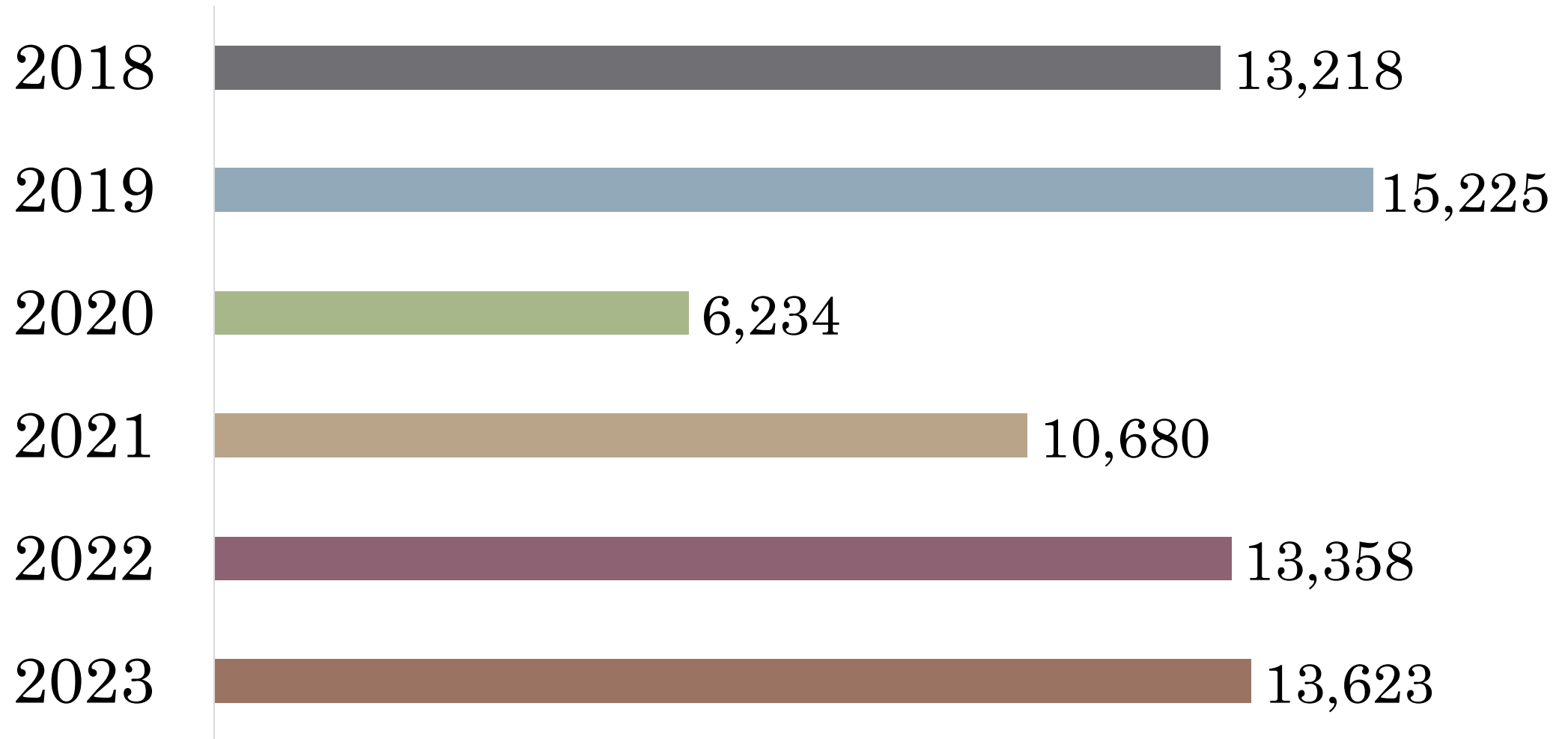


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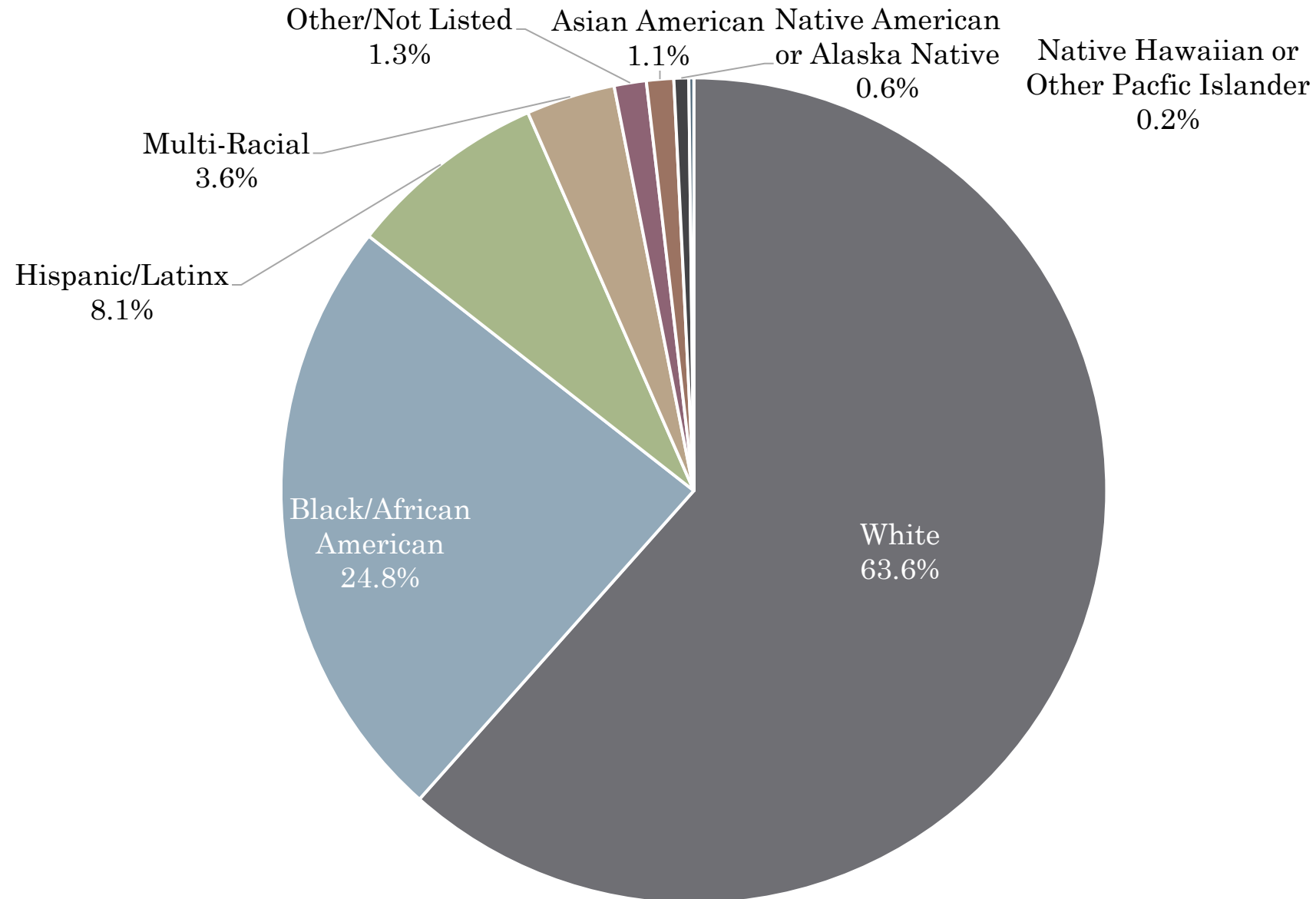
Calculate Performance
Indicators

Inform Continuous
Program Improvement

Family Survey Responses



2022-2023 Findings



Attendance



81.0% had child attending **AFTER** school

3.4% attending **BEFORE**

13.8% attending **BOTH**



85.2% had a child attending an ELP operating on school grounds



Only 10.8% reported their child **EVER** being on a waitlist

Barriers to Attending

87.2% reported NO barriers to attending their ELP.



3.9% said COST to attend program is a barrier

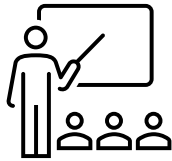


3.8% said HOURS of operation are a barrier

Family Activities

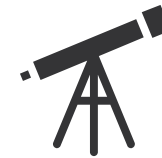
73.6% attended an adult or family activity at their ELP.

The most popular activities were:



Parent/Info Meetings (36.3%)

Family Educational Activity (30.0%)



Party (23.6%)



Game Night (18.6%)



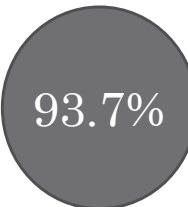
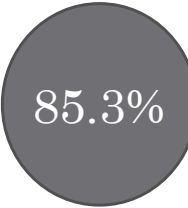
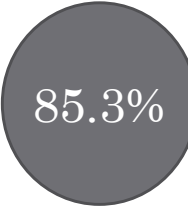
Family Members who Agree or Strongly Agree:

	LEAP	CCLC
• The program helped my child like school more.	73.9%	75.0%
• The program provides useful information, materials, and resources.	82.6%	83.5%
• The program keeps me well informed about my child's progress and needs.	82.7%	82.7%
• I feel welcome to visit the program any time I want.	86.5%	85.8%

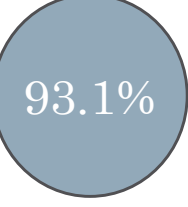
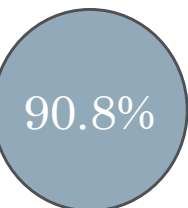
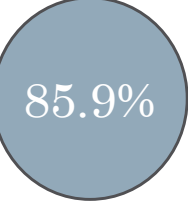
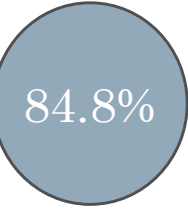
Family Members who Agree or Strongly Agree:

- The program staff help me when I need to talk with teachers or administrators about my child's needs.
- The program keeps me informed about the kind of activities that are being offered.
- Someone is always available to talk when I have questions or concerns about my child's progress.
- Program staff treat all families respectfully, regardless of their social, ethnic, religious, or cultural backgrounds.

LEAP



CCLC

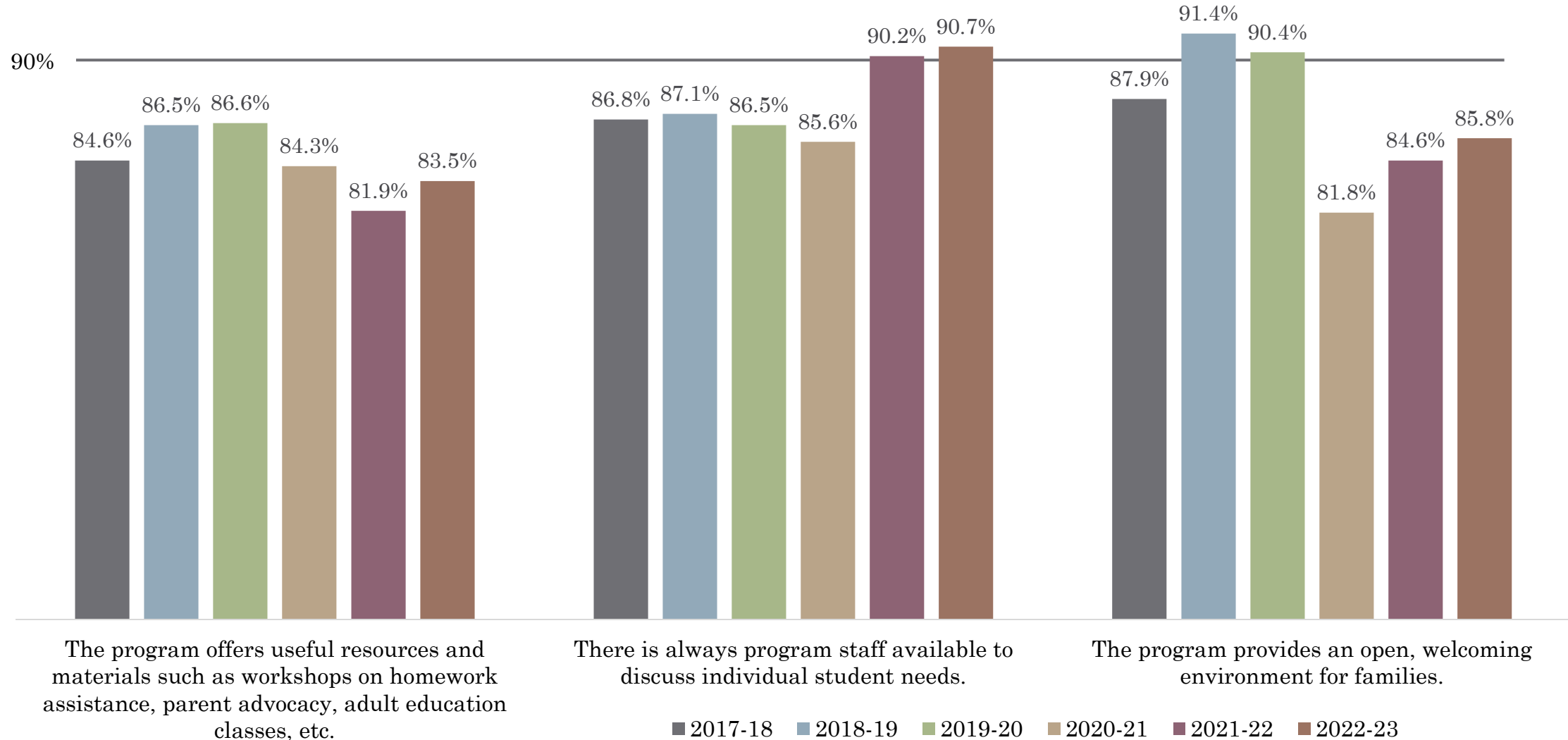


Family Members who Agree or Strongly Agree:

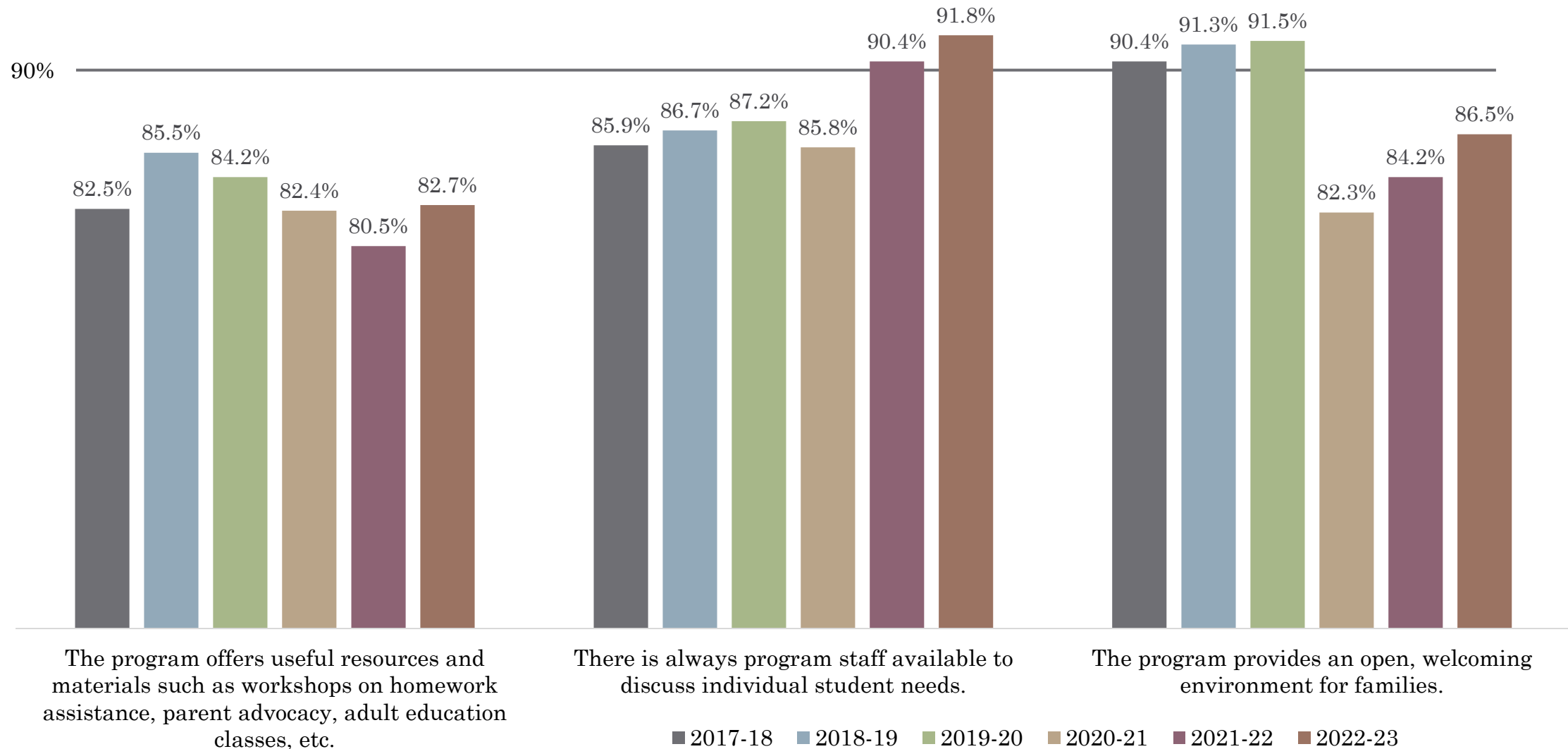
Overall, I am very satisfied with the quality of services of this program.

91.3%

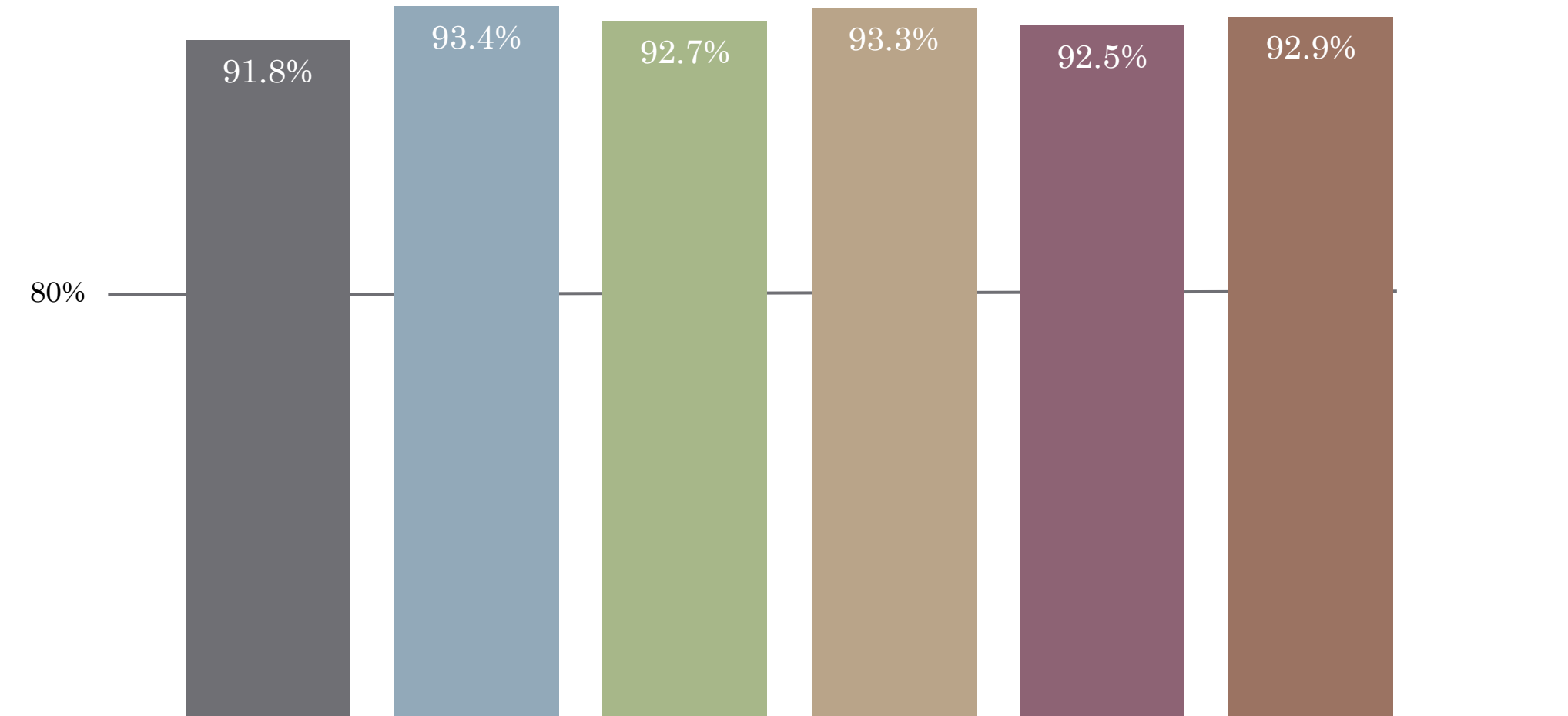
Performance Indicators – 21st CCLC



Performance Indicators – LEAP



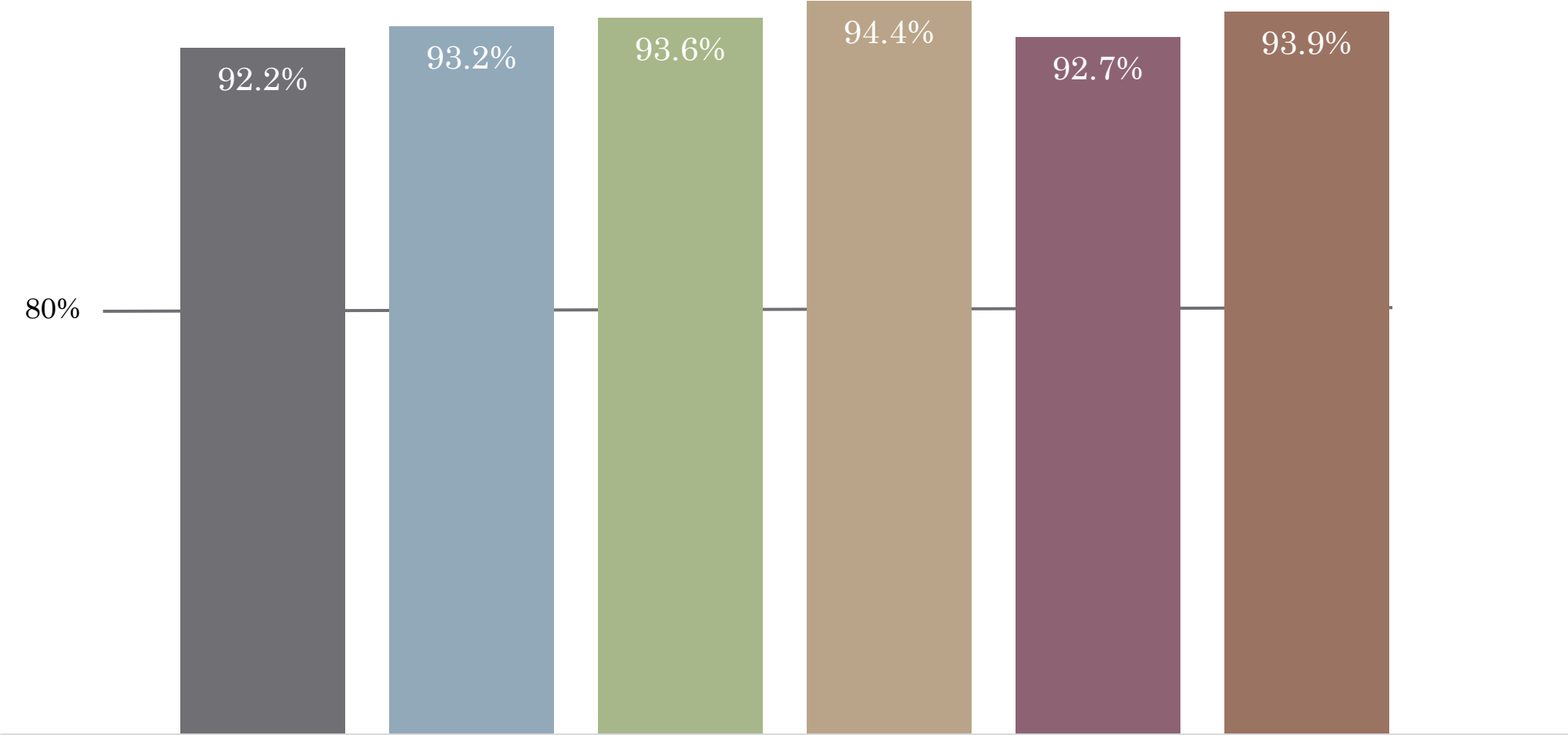
Performance Indicators – 21st CCLC



Overall high level of satisfaction with the quality of provided services.

■ 2017-18 ■ 2018-19 ■ 2019-20 ■ 2020-21 ■ 2021-22 ■ 2022-23

Performance Indicators – LEAP



Overall high level of satisfaction with the quality of provided services.

■ 2017-18 ■ 2018-19 ■ 2019-20 ■ 2020-21 ■ 2021-22 ■ 2022-23

2023-2024 Family Survey



Helpdesk email
with link, site code, QR code
starting Feb 5th



Survey Opens:
Week of February 12th



Survey Closes:
May 31st